

DATE: November 18, 2021

TO: 911 Emergency Response Advisory Committee

FROM: Lisa Rose-Brown, Sparks Police Department, Police Services Manager, 775-353-2304 lrosebrown@cityofsparks.us

THROUGH: Chris Crawforth, Chief of Police

SUBJECT: PUBLIC SAFETY TRAINING CONFERENCE FOR SPARKS POLICE DEPARTMENT PSAP (Public Safety Answering Point) [For possible action] – A review, discussion and possible action to approve, deny or otherwise modify a request for funding the costs associated with attending the National Emergency Number Association (NENA) Standards and Best Practice (NG911) Conference and Critical Issues Forum, for a cost not to exceed \$9,000.

SUMMARY

PUBLIC SAFETY TRAINING CONFERENCE FOR SPARKS POLICE DEPARTMENT PSAP (Public Safety Answering Point) [For possible action] – A review, discussion and possible action to approve, deny or otherwise modify a request for funding the costs associated with attending the National Emergency Number Association (NENA) Standards and Best Practice (NG911) Conference and Critical Issues Forum, in San Diego, January 17-21, 2022; for a cost not to exceed \$9,000.

NRS APPLICABLE:

NRS 244A.7645 provides approval of costs associated with maintenance, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholder is the primary Public Safety Answering Points (PSAPs) for Sparks Police Department.

PREVIOUS ACTION & BACKGROUND

Yearly a request is made for funding for individuals from each of the three (3) primary PSAP's to attend four Dispatch Training Conferences. This conference will provide critical training on NG9-1-1 technology, and national standards and best practices for PSAP's. updates. In addition, it will address nationwide PSAP critical issues.

FISCAL IMPACT

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system. Budget authority exists within the E911 Fund to the travel and training to 4 public safety training conferences.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request to reimburse Sparks PSAP the costs associated with attending the NENA Standards and Best Practice (NG911) Conference and Critical Issues Forum, for a cost not to exceed \$9,000.

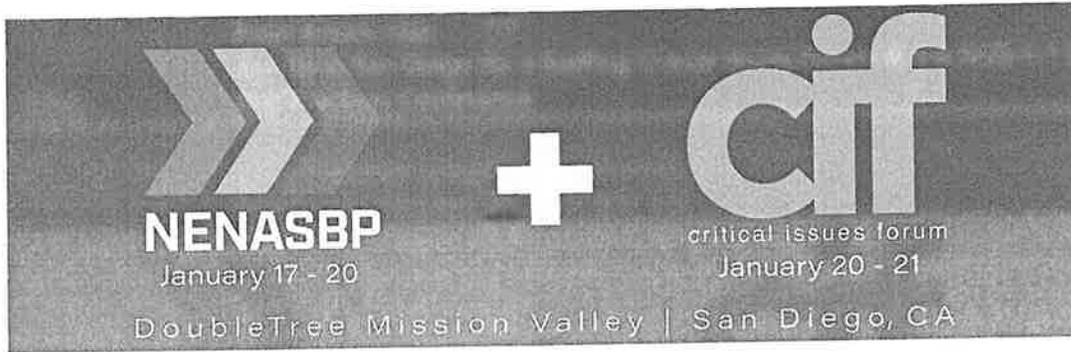
POSSIBLE MOTION

Move to approve the recommendation that the E911 Emergency Response Advisory Committee approve the request to reimburse Sparks PSAP the costs associated with attending the NENA Standards and Best Practice (NG911) Conference and Critical Issues Forum, in January 2022, for a cost not to exceed \$9,000.

***BELOW ARE ESTIMATES FOR HOTEL /TRAVEL AND CONFERENCE PRICING. PER DIEM RATES ARE EXPECTED TO BE \$74/DAY.

Rose-Brown, Lisa

From: Chris Nussman <cnussman@nena.org>
Sent: Wednesday, October 27, 2021 8:02 AM
To: Rose-Brown, Lisa
Subject: Join Us in San Diego for a Staffing Critical Issues Forum & the NG9-1-1 Standards & Best Practices Conference



Registration is now open for NENA's NG9-1-1 Standards & Best Practices Conference and the Staffing for Success Critical Issues Forum!



Learn, Collaborate, & Contribute at the NG9-1-1 Standards & Best Practices Conference!

#NENASBP is a conference unlike any other. It is an interactive, informative, attendee-driven event where you not only learn about the standards that are spurring the development and implementation of NG9-1-1 technology and operations best practices, but also create the guidelines, resources, and documents that enable NG services, systems, and PSAPs to reach their full potential.

With your peers from across the 9-1-1 universe, you'll discuss and work to address the most pressing NG-related issues, including: GIS and NG-data needs; location

Staffing for Success: A NENA Critical Issues Forum

There is a staffing crisis in 9-1-1. PSAPs across the nation are chronically understaffed, leading to a workforce that is continually stressed, overworked, and burned out. New hires and trainees are frequently gone before their probationary periods end. High performers with potentially bright futures move on for greener, higher-paying pastures too soon. A multi-generational staff, evolving job requirements, and the workplace challenges brought to light by the global pandemic present myriad concerns that must be examined and addressed.

services and accuracy; interoperability; telecommunicator SOPs; real-time text; transition planning; security and resiliency; multimedia messaging and accessibility; training; stress and wellness; the evolution of 9-1-1 center supervision and management; and more!

No other event provides you with the opportunity to shape the future of 9-1-1 and impact public safety for decades to come! Don't miss your chance to be part of it!

[Click here](#) to learn more about #NENASBP.

NENA Events COVID Policy

The safety and welfare of our event attendees is NENA's priority. In order to enable in-person events to take place while minimizing risk to participants, NENA now requires attendees to self-certify that they are vaccinated against COVID-19 or they have tested negative for COVID-19 prior to participation. The only exemption to this policy will be religious or medical reasons. When this occurs, specific health protocols must be followed.

Join us on January 20-21 in San Diego, CA as we dive deep into these issues and much more! During this interactive day-and-a-half program, you'll gain the tools and resources you need to overcome the staffing challenges of today, prepare your center for the future, and make sure your coworkers grow and thrive.

[Click here](#) to learn more about #NENACIF.

Unsubscribe

This message was sent to Irosebrown@cityofsparks.us from cnussman@nena.org

Chris Nussman
NENA: The 9-1-1 Association
1700 Diagonal Rd Suite 500
Alexandria, VA 22314



Enter search criteria...



[MENU](#)

NG9-1-1 SBP & CIF 2022 | Registration

Sign in or join to access member rates.

Registration Cancellation Policy

All cancellations must be submitted in writing to registration@nena.org (<mailto:registration@nena.org>). Cancellations received before December 17, 2021 will be charged a \$50 fee. No refunds will be issued after December 17, 2021.

Select the appropriate registration option below:

Are you a Member?

If you are a member, please sign in (</login.aspx>) or consider registering (/general/register_start.asp) before proceeding.

Not a NENA member? Click here to join (https://www.nena.org/general/register_start.asp) to access our webinars and other career-building content!

Attendee Info	Attendee Selections
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PLEASE SELECT ONE OF THE FOLLOWING (REQUIRED)

- CIF 2022 Only (more) Regularly: ~~\$325.00~~ **Early Bird Price: \$300.00**
- CIF 2022 Only ENP (more) Regularly: ~~\$250.00~~ **Early Bird Price: \$225.00**
- SBP + CIF 2022 Combo (more) Regularly: ~~\$650.00~~ **Early Bird Price: \$575.00**
- SBP + CIF Combo 2022 ENP (more) Regularly: ~~\$500.00~~ **Early Bird Price: \$425.00**
- SBP 2022 Only (more) Regularly: ~~\$500.00~~ **Early Bird Price: \$450.00**
- SBP 2022 Only ENP (more) Regularly: ~~\$350.00~~ **Early Bird Price: \$300.00**

PLEASE SELECT ANY OF THE FOLLOWING (OPTIONAL)

- SBP Pre-Conference Course: 9-1-1 Center Culture (more) Price: \$275.00
- SBP Pre-Conference Course: Change Management in 9-1-1 (more) Price: \$275.00

SAVE & FINALIZE REGISTRATION

[More Actions](#)

[CONTACT US](#)



[Join](#) [Sign In](#)

DoubleTree by Hilton Hotel San Diego - Mission Valley

[Edit stay](#)

Sun, Jan 16 – Fri, Jan 21, 2022

Payment and Guest Details

Total for stay

\$2,146.58

[Hide price details](#)

Price in \$USD

Room 1

1 King Bed with Juliet Balcony - Valley View, For Official Government Travel

16 Jan 2022	\$190.30
17 Jan 2022	\$190.30
18 Jan 2022	\$190.30
19 Jan 2022	\$190.30
20 Jan 2022	\$190.30

[Change room](#)

Room 2

1 King Bed with Juliet Balcony - Valley View, For Official Government Travel

16 Jan 2022	\$190.30
17 Jan 2022	\$190.30
18 Jan 2022	\$190.30
19 Jan 2022	\$190.30
20 Jan 2022	\$190.30

[Change room](#)

Total room charges

\$1,903.00

10.50 % per room, per night

0.30 % per room, per night

2.00 % per room, per night

Total taxes

\$243.58

Total for stay: \$2,146.58

All fields are required unless marked optional.

Payment

Card number

Month

Year

JAN 16 - 21
✈ **RNO → SAN** [Modify](#)

✈ Depart: RNO ✈ SAN

Reno/Tahoe, NV - RNO to San Diego, CA - SAN

Government taxes & fees included \$ Points
All fares are rounded up to the nearest dollar.

FRI Jan 14 SAT Jan 15 **SUN Jan 16** MON Jan 17 TUE Jan 18

Low Fare Calendar

First 2 bags fly free®
Weight, size & excess limits apply

Sort by Departure time Filter by Nonstop All day

Departing flights

	Number of stops	Duration	Business Select®	Anytime	Wanna Get Away®
# 140 / 3314 6:00 AM → 11:15 AM	1 stop Change planes LAS	5h 15m	\$296	\$256	\$156
# 152 / 471 6:20 AM → 1:05 PM	1 stop Change planes OAK	6h 45m	\$229	\$189	\$89
# 4830 / 5031 9:20 AM → 3:15 PM	2 stops Change planes LAS	5h 55m	\$402	\$378	Unavailable
# 4830 / 1806 9:20 AM → 3:15 PM	1 stop Change planes LAS	5h 55m	\$379	\$339	\$239
# 1133 / 1806 10:45 AM → 3:15 PM	1 stop Change planes LAS	4h 30m	\$369	\$329 <i>3 left</i>	\$229 <i>3 left</i>
# 1133 / 63 10:45 AM → 5:05 PM	1 stop Change planes LAS	6h 20m	\$369	\$329 <i>2 left</i>	\$229 <i>2 left</i>
# 2550 / 5287 11:10 AM → 5:35 PM	1 stop Change planes DEN	6h 25m	\$397	\$361	\$261
# 5330 / 63 12:15 PM → 5:05 PM	1 stop Change planes LAS	4h 50m	\$379	\$339	\$239
# 31 / 2025 2:00 PM → 5:40 PM	1 stop Change planes PHX	3h 40m	\$263	\$223	\$123
# 958 / 2282 5:15 PM → 10:50 PM	1 stop Change planes LAS	5h 35m	\$223	\$183	\$83
Low fare 8:30 PM → 10:00 PM Fastest # 465 Nonstop	Nonstop	1h 30m			

Return: SAN ✈ RNO

San Diego, CA - SAN to Reno/Tahoe, NV - RNO

Government taxes & fees included \$ Points
All fares are rounded up to the nearest dollar.

WED Jan 19 THU Jan 20 FRI Jan 21 SAT Jan 22 SUN Jan 23

Low Fare Calendar

First 2 bags fly free®
Weight, size & excess limits apply

Sort by Departure time Filter by Nonstop All day

Returning flights

	Number of stops	Duration	Business Select®	Anytime	Wanna Get Away®
# 2130 / 2243 7:35 AM → 1:00 PM	1 stop Change planes LAS	5h 25m	\$223	\$183	\$83
# 1508 / 2243 8:35 AM → 1:00 PM	1 stop Change planes LAS	4h 25m	\$223	\$183	\$83
# 1508 / 2521 8:35 AM → 3:00 PM	1 stop Change planes LAS	6h 25m	\$223	\$183	\$83
# 1590 / 2521 10:15 AM → 3:00 PM	1 stop Change planes LAS	4h 45m	\$284	\$244 <i>2 left</i>	\$144 <i>2 left</i>
Low fare # 1880 10:20 AM → 12:05 PM	Nonstop	1h 45m	\$214	\$174	\$74
# 2152 / 1810 11:40 AM → 4:55 PM	1 stop Change planes LAS	5h 15m	\$304	\$264	\$164
# 755 / 282 12:40 PM → 6:40 PM	2 stops Change planes PHX	6h 0m	\$228	\$188	\$88
# 2090 / 2210 3:20 PM → 8:25 PM	1 stop Change planes OAK	5h 5m	\$263	\$223 <i>4 left</i>	\$123 <i>4 left</i>
# 2365 / 222 4:10 PM → 9:55 PM	1 stop Change planes LAS	5h 45m	\$326	\$286	\$186
# 1534 / 1965 4:20 PM → 10:10 PM	1 stop Change planes PHX	5h 50m	\$223	\$183	\$83
# 1078 / 1965 5:55 PM → 10:10 PM	1 stop Change planes PHX	4h 15m	\$223	\$183	\$83
Low fare Fastest # 1423 7:55 PM → 9:35 PM	Nonstop	1h 40m			